

Kitemark™ Certificate

This is to certify that:

Balmoral Tanks Ltd
Barrowfield Road
Thurnscoe
Rotherham
S63 0EW
United Kingdom

Holds Certificate Number:

KM 767813

In respect of:

BS 8477 and BS ISO 10002
Customer Service and Complaints Management

This issues the right and licence to use the Kitemark in accordance with the Kitemark Terms and Conditions governing the use of the Kitemark, as may be updated from time to time by BSI Assurance UK Ltd (the "Conditions"). All defined terms in this Certificate shall have the same meaning as in the Conditions.

The use of the Kitemark is authorized in respect of the Product(s) detailed on this Certificate provided at or from the above address.



For and on behalf of BSI:

Shahm Barhom, Group Product Certification Director

First Issued: 2023-03-15

Latest Issue: 2023-03-15

Effective Date: 2023-03-15

Expiry Date: 2026-03-14

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No. KM 767813

BS ISO 10002:2018 and BS 8477:2014+A1:2020 Customer Service and Complaints Management

Scope of service:

Documented management system with relation to the requirements of BS 8477:2014+A1:2020 & BS ISO 10002:2018 and the defined assessment plan provided in terms of locations and areas of the system and organization to be assessed.



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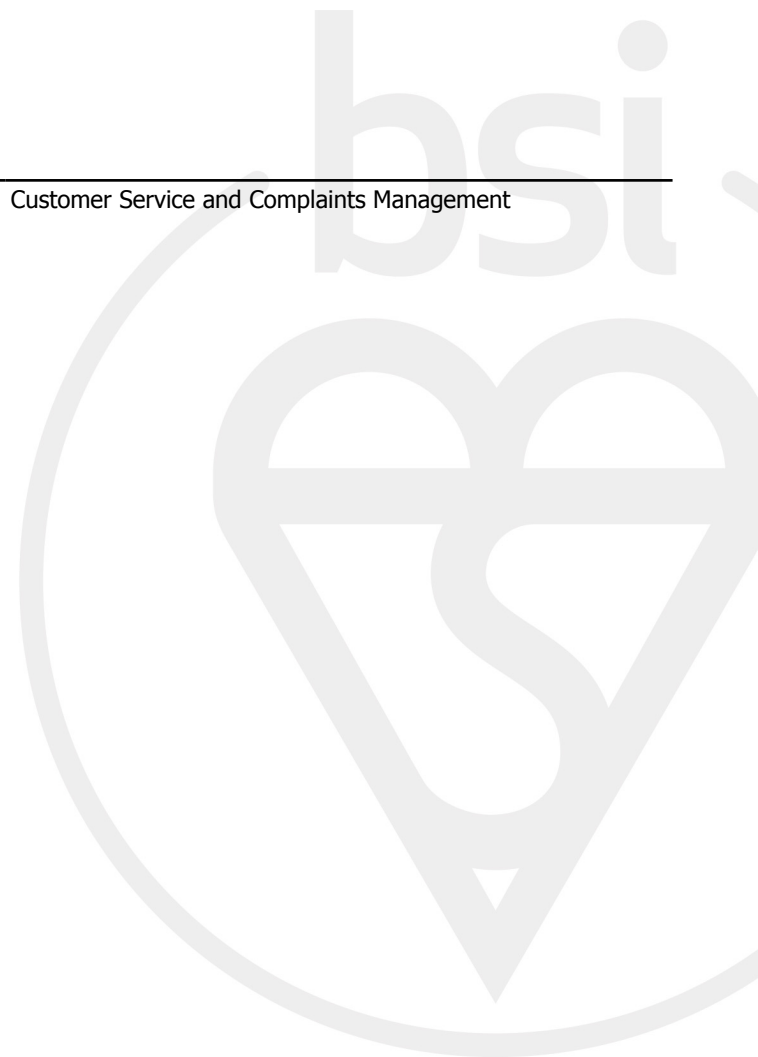
To check its validity telephone +44 (0) 345 080 9000. An electronic certificate can be authenticated [online](#).

BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.
A member of BSI Group of Companies.

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Location	Certified Activities
Balmoral Tanks Ltd Barrowfield Road Thurnscoe Rotherham S63 0EW United Kingdom	Customer Service and Complaints Management
Balmoral Tanks Ltd Office 5B Rathbone Square 24 Tanfield Road Croydon CR0 1AL United Kingdom	Customer Service and Complaints Management
Balmoral Tanks Ltd Llantrisant Business Park Llantrisant Pontyclun CF72 8LF United Kingdom	Customer Service and Complaints Management



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