

# QUALITY POLICY STATEMENT

Balmoral Tanks has adopted a quality management system with the following principal aims:

- To define the quality levels and operations controls necessary for the products and services supplied by the Group companies in order to fulfil and wherever possible exceed client's requirements and ensure compliance with all applicable regulatory requirements.
- To provide a recognised framework for the effective management of all business activities/objectives within Balmoral Tanks.
- To promote the continuous improvement of the business operations at all Balmoral Group locations.

The quality management system used by the company shall be in accordance with the international standard BS EN ISO 9001: 2015.

The Balmoral Tanks Board of Directors has responsibility for maintaining the integrity of the management system and is committed to providing the direction and level of resources necessary to ensure its effectiveness.

Responsibility for the development and implementation of the quality management system at each Business department lies with the nominated senior manager who shall ensure full compliance with quality objectives stated in this manual.

Employees are actively encouraged to contribute to the development of the quality system through positive participation in audits and reviews and by submission of proposals for improvement. All individuals shall familiarise themselves with the requirements of this policy statement and pertinent quality system documents. All day to day responsibility for the quality of work rests with the employee actually performing the work.

Any unresolved dispute concerning the implementation of this quality policy statement shall be referred to the Chairman and Managing Director for disposition.

A copy of this statement shall be displayed on the relevant notice boards and covered in the formal induction process for all new employees.



Allan Joyce  
Managing Director  
Balmoral Tanks Ltd

27<sup>th</sup> September 2023

